

BED-TECH WARRANTY ADJUSTABLE BASES

In the warranty: “Adjustable base” means the adjustable bed foundation sold by Bed-Tech to an authorized dealer. The “adjustable base” does not include the mattress. “Purchaser” and “You” both mean the consumer who is the original purchaser of this adjustable base produced by Bed-Tech. This warranty is not transferrable. “Warranty Commencement Date” means the date You purchased a new and unused Bed-Tech adjustable base. Bed-Tech warrants this adjustable base to You on the terms and over the reducing periods of time set out below. All warranty claims require notice from You to be given to Bed-Tech in the manner set out below, and to be received by Bed-Tech inside the applicable warranty time period.

1ST & 2ND YEAR FULL WARRANTY

For the 1st and 2nd from the Warranty Commencement Date, your adjustable base is warranted against non-excluded defects in Bed-Tech’s workmanship or materials. During the 1st and 2nd year from the Warranty Commencement Date, Bed-Tech will repair or replace (at no cost to You) any defective adjustable base part, and Bed-Tech will pay all authorized labor associated with the repair or replacement of any parts found to be defective. In the case where adjustable base needs to be replaced Bed-Tech does not cover or pay for any part of transportation costs.

3RD THROUGH 15TH YEAR LIMITED WARRANTY

During the 3rd through end of the 15th year from the Warranty Commencement Date, Bed-Tech will cover a 50% pro-rated portion of any electronic part not excluded by this warranty. You are responsible to pay all service related costs of receiving and installation of the new part. Electronics covered include: motor, control box, power supply, remote control, control box, massage motor, LED light, USB charging port. Bed-Tech will pay for and cover the cost of shipping parts to the lower 48 states only. Customer will be responsible to pay 50% of the parts cost that the pro-rated warranty does not cover. For example, if you make a claim for an eligible motor and the part costs \$129 you would be responsible to pay \$64.50.

3RD YEAR TO 20TH YEAR LIMITED WARRANTY

Starting in the 3rd year from the Warranty Commencement Date and through to the end of the 20th year from the Warranty Commencement Date, Bed-Tech will replace any steel base parts found to be defective and not excluded by this warranty. This warranty only covers the steel mechanism frame. Bed-Tech will provide at no cost to You the metal parts for the defective frame. You are responsible to pay all service and transportation costs related to receiving and installation of the new part. In the case of a defective steel base if shipping costs and labor costs are excessive customer may choose a 50% pro-rated warranty and receive a new same or comparable model for 50% of customers purchase price. Customer is responsible for all and any shipping costs associated with this warranty.

ADDITIONAL TERMS AND CONDITIONS

EXCLUSIONS:

This warranty does not apply; (a) to any damage caused by You; (b) if there has been any repair or replacement of adjustable base parts by an unauthorized person; (c) if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner's Manual and this warranty; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers (contact the dealer for warranty information on these items); (e) if there has been any modification of the adjustable base without prior written consent by Bed-Tech; or (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of educating You about the adjustable base or finding a satisfactory power connection.

This warranty will be void if either the recommended weight restriction is not followed which is 850 total lbs. including persons, mattresses, and bedding materials, for non-manufactured defects, or if any modifications are made to the adjustable base.

This warranty will only apply to the original purchaser and will be void to a subsequent owner.

Any repairs to or replacement to Your adjustable base or its components under the terms of this limited warranty does not extend the applicable warranty from the Warranty Commencement Date. This time limitation may not apply in some jurisdictions, including the Province of Quebec. The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by Bed-Tech at its option and in its sole discretion.

There shall be no liability on the part of Bed-Tech for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. Bed-Tech and its service technicians will not be responsible for moving furniture or any other items not attached to the adjustable base in order to perform service on the adjustable base.

It is the sole responsibility of You to provide adequate space and accessibility to the adjustable base. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to You and the service will have to be rescheduled.

Bed-Tech makes no other warranty whatsoever, express or implied, and all implied warranties of merchantability and fitness for a particular purpose are disclaimed by Bed-Tech and excluded from this agreement.

Some American States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You. This warranty gives You specific legal rights, and You may also have other rights, which may vary from jurisdiction to jurisdiction. This warranty is valid in all 50 American States, the District of Columbia.

For customer service under this limited warranty, give notice to Bed-Tech by phone, mail, or email to the addresses set out below:

BED-TECH

4707 W. VAN BUREN ST

PHOENIX, AZ 85043

For service year 1-2 toll free phone: 1.855.430.8943

For parts and service year 3-20: 602.442.6609

online: warranty@bedtech.com