

Warranty Claims

Posh+Lavish™ requires that all warranty claim inspections be completed within the consumer's home by retailer or bedding inspection service. Consumer are instructed to contact the Posh+Lavish™ retailer where purchased. Posh+Lavish™ will work directly with retailer for all claim requests.

Mattress (required on mattress claim)

- Copy of Receipt
- Photo of top of bed (from foot of undressed bed) in home
- If body impression claim; photo of body impression with a wooden yardstick across surface taken 12" away
- Measure depth of impression
- Photo of law tag

Foundation (required on mattress claim)

- Photo of foundation or adjustable base taken in the home from foot of bed
- Photo of top of foundation or adjustable base without mattress on top of it
- Photo of law tag

Frame (required on mattress claim)

- Photo of the underneath side of the foundation showing frame/foundation support
- Photo of the foundation taken in the home without the mattress atop it

Forward all documents to your Posh+Lavish™ sales representative and Kellie Harper at kellie.poshandlavish@gmail.com.